

## DCP 467 Legal Text

### Add the following to Clause 30.5.A.1 of Section 2A

- 30.5.A.1 Where the User (or its contractors or agents or any Relevant Exempt Supplier) receives a report or enquiry from any person about any matter or incident that does or is likely to cause danger or require urgent attention in relation to the supply or distribution of electricity through the Distribution System (including a Category A Situation), then the User shall ensure that the Company is notified of such report or enquiry by ~~telephone~~, **using an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available, by telephone** in a prompt and appropriate manner having regard to the nature of the incident to which the report relates. The User shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24.

### Add the following to Clause 30.5.A.1 of Section 2A

- 30.5.A.2 Subject to Clause 30.5D, on receipt of a telephone call **or an online report submitted in accordance with Clause 30.5A.1**, the Company will send an appropriate person to the affected Premises within the Prescribed Period. If the report is received outside of Working Hours the report will be deemed to have been received at the commencement of the next period of Working Hours.

### Add the following to Clause 30.5.B.1 of Section 2A

- 30.5.B.1 Where the User (or its contractors or agents or any Relevant Exempt Supplier) receives a report or enquiry from any person about any matter or incident that is a Category B Situation, then the User shall ensure that the Company is notified of such report or enquiry using **an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available**, the Data Transfer Network (data flow D0135), ~~or such other means as is agreed between the Company and the User~~ within 5 Working Days after receipt of such report or enquiry. The User shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24, and (where the User has the Connectee's permission to do so) contact details for the Connectee.

### Add the following to Clause 52X.5 of Section 2G

- 52X.5 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that does or is likely to cause danger or require urgent

attention in relation to the supply or distribution of electricity through the Distribution System (including a Category A Situation), then the Crowded Meter Room Coordinator shall ensure that the Company is notified of such matter or incident by ~~telephone~~, **using an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available, by telephone** in a prompt and appropriate manner having regard to the nature of the matter or incident. The Crowded Meter Room Coordinator shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24.

**Add the following to Clause 52X.6 of Section 2G**

52X.6 Where the Crowded Meter Room Coordinator becomes aware of any matter or incident that is a Category B Situation, then the Crowded Meter Room Coordinator shall ensure that the Company is notified of such matter or incident using **an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available**, the Data Transfer Network (data flow D0135), ~~or by such other method as agreed by the Company~~ within 5 Working Days after becoming aware of such matter or incident. The Crowded Meter Room Coordinator shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24, and (where the Crowded Meter Room Coordinator has the Connectee's permission to do so) contact details for the Connectee.

**Add the following to Clause 52AA.4 of Section 2H**

52AA.4 Where the Safe Isolation Provider becomes aware of any matter or incident that does or is likely to cause danger or require urgent attention in relation to the supply or distribution of electricity through the Distribution System (including a Category A Situation), then the Safe Isolation Provider shall ensure that the Company is notified of such report or enquiry by ~~telephone~~, **using an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available, by telephone** in a prompt and appropriate manner having regard to the nature of the matter or incident. The Safe Isolation Provider shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24.

**Add the following to Clause 52AA.5 of Section 2H**

52AA.5 Where the Safe Isolation Provider becomes aware of any matter or incident that is a Category B Situation, then the Safe Isolation Provider shall ensure that the Company is notified of such matter or incident using **an online reporting tool where the Company has made one available for that purpose, or, where no such online reporting tool has been made available**, the Data

Transfer Network (data flow D0135), within 5 Working Days after becoming aware of such matter or incident. The Safe Isolation Provider shall ensure that such notification identifies the relevant asset condition code as set out in Part 2 of Schedule 24, and (where the Safe Isolation Provider has the Connectee's permission to do so) contact details for the Connectee.